

Ed Valencia

From: Grahme Walsh
Sent: Wednesday, September 29, 2010 7:56 AM
To: Ed Valencia
Subject: RE: Eve -3202

Outstanding Deficiencies
Elle - Phase: Elle - Lot: 3208

Date
Reported Type Number Deficiency Description
Assigned Add
Trade Appointment
Date

Date	Trade	Appointment	Assigned Add	Reported Type Number Deficiency Description
27Sept10	PDI	1	FOYER / ENTRY - DOORS-entry door damaged top right side.	Amacon
27Sept10	PDI	2	LIVING/DINING ROOM - WALLS-two patches east wall not finished.	Amacon
27Sept10	PDI	3	MASTER BEDROOM - WALLS-touch up around cable Jack	Amacon Service Add
27Sept10	PDI	4	MASTER BEDROOM - DOORS-outer entry door chipped @bottom	Amacon Service Add
27Sept10	PDI	5	MAIN BATHROOM - ELECTRICAL/LIGHTING-light burnt out	Amacon Service Add
27Sept10	PDI	6	ENSUITE BATHROOM - ELECTRICAL/LIGHTING-light burnt out	Amacon Service Add
27Sept10	PDI	7	KITCHEN - CABINETS-shelf not installed far right of sink	Cartier
27Sept10	PDI	8	KITCHEN - WALLS-finish bulkhead	Amacon Service Add

-----Original Message-----
From: Ed Valencia
Sent: Wednesday, September 29, 2010 7:54 AM
To: Grahme Walsh
Subject: Re: Eve -3202

Yes, this is for Elle. Can u imaging Grahme if this client hasn't even move in, he is acting like this. By of way this is the suite with 105 items and suppose to be Frank's friend.
Ed Valencia

Amacon Customer Care
Tel: 905 232-4636
Fax: 905 232-4637
Email: evalencia@amacon.com

----- Original Message -----
From: Grahme Walsh
To: Ed Valencia
Sent: Wed Sep 29 04:49:41 2010
Subject: RE: Eve -3202

That is why I asked if it is for elle

-----Original Message-----

From: Ed Valencia
Sent: Wednesday, September 29, 2010 7:49 AM
To: Grahme Walsh
Subject: Re: Eve -3202

Grahme, I don't understand why we getting a concern for this suite, they haven't even pick up the keys yet.

Ed Valencia
Amacon Customer Care
Tel: 905 232-4636
Fax: 905 232-4637
Email: evalencia@amacon.com

----- Original Message -----
From: Grahme Walsh
To: Ed Valencia
Sent: Wed Sep 29 04:47:21 2010
Subject: RE: Eve -3202

Ed:

Received a service request from 3208 - is this for the e1e regarding a scratch on the front door

-----Original Message-----
From: Ed Valencia
Sent: Wednesday, September 29, 2010 7:31 AM
To: Grahme Walsh
Subject: Re: Eve -3202

Good Morning Grahme, I going to send Lou over today.

Ed Valencia
Amacon Customer Care
Tel: 905 232-4636
Fax: 905 232-4637
Email: evalencia@amacon.com

----- Original Message -----
From: Grahme Walsh
To: Ed Valencia
Sent: Wed Sep 29 04:29:03 2010
Subject: FW: Eve -3202

We have access - forwarded a second time

-----Original Message-----
From: wendy.tran@sunlife.com [mailto:wendy.tran@sunlife.com]
Sent: Tuesday, September 28, 2010 5:22 PM
To: Grahme Walsh; Cuong-Phuong Tran
Subject: Re: Eve -3202

Hello Grahme,

Yes, please go ahead to access our condo tomorrow.

Thanks, Wendy

----- Original Message -----
From: "Grahme Walsh" [gwals@amacon.com]
Sent: 09/28/2010 01:39 PM MST

To: Wendy Tran
Subject: Eve - 3202

Wendy

Any chance of access tomorrow for customer service...please advise

Thank you
Grahme Walsh
Contracts Manager
Amacon Construction Ltd
Cell: 647-333-4802
Office: 416-369-9069

Completed Deficiencies

Eve - Phase: 1 - Lot: 3202

Date Reported	Type	Number	Deficiency Description	Trade Assigned	Add Appointment	Date
12Jan09	Quality Control	1	Main Bathroom- Cabinets - Kitchen & Bathroom- cut out shelf for access panel	(Carter Kitchens)	Add	NoAppointment
12Jan09	Quality Control	2	Master Ensuite- Cabinets - Kitchen & Bathroom- cut out shelf for access panel	(Carter Kitchens)	Add	NoAppointment
25Aug09	PDI	1	FOYER / ENTRY - - WALLS-touchup right of entrance door	(Amacon - PDI - OK)	Add	NoAppointment
25Aug09	PDI	2	FOYER / ENTRY - - DOORS-O.K.	(Amacon - PDI - OK)	Add	NoAppointment
25Aug09	PDI	3	FOYER / ENTRY - - FLOORING-O.K.	(Amacon - PDI - OK)	Add	NoAppointment
25Aug09	PDI	4	FOYER / ENTRY - - CEILING-O.K.	(Amacon - PDI - OK)	Add	NoAppointment
25Aug09	PDI	5	FOYER / ENTRY - - CLOSET-edge of door needs paint touchups	(Amacon Service)	Add	NoAppointment
25Aug09	PDI	6	FOYER / ENTRY - - ELECTRICAL/LIGHTING-flies in light fixture	(Amacon Service)	Add	NoAppointment
25Aug09	PDI	7	LIVING/DINING ROOM - - FLOORING-floor lifting at kitchen master and foyer	(Amacon - PDI - OK)	Add	NoAppointment
25Aug09	PDI	8	LIVING/DINING ROOM - - ELECTRICAL/LIGHTING-sill-ancer damaged	(DECC Electric)	Add	NoAppointment
25Aug09	PDI	9	LIVING/DINING ROOM - - WINDOWS-f-molds around both window need silicone	(Amacon Service)	Add	NoAppointment
25Aug09	PDI	10	LIVING/DINING ROOM - - CEILING-O.K.	(Amacon - PDI - OK)	Add	NoAppointment
25Aug09	PDI	11	LIVING/DINING ROOM - - WALLS-O.K.	(Amacon - PDI - OK)	Add	NoAppointment
25Aug09	PDI	12	GUEST BEDROOM 1 - - WALLS-f-mold around window rough both windows	(Amacon Service)	Add	NoAppointment
25Aug09	PDI	13	GUEST BEDROOM 1 - - DOORS-O.K.	(Amacon - PDI - OK)	Add	NoAppointment
25Aug09	PDI	14	GUEST BEDROOM 1 - - FLOORING-O.K.	(Amacon - PDI - OK)	Add	NoAppointment
25Aug09	PDI	15	GUEST BEDROOM 1 - - CEILING-dent and rough stiple left of vent	(Amacon - PDI - OK)	Add	NoAppointment
25Aug09	PDI	16	GUEST BEDROOM 1 - - CLOSET-O.K.	(Amacon - PDI - OK)	Add	NoAppointment
25Aug09	PDI	17	GUEST BEDROOM 1 - - ELECTRICAL/LIGHTING-O.K.	(Amacon - PDI - OK)	Add	NoAppointment
25Aug09	PDI	18	GUEST BEDROOM 1 - - WINDOWS-O.K.	(Amacon - PDI - OK)	Add	NoAppointment
25Aug09	PDI	19	MASTER BEDROOM - - WALLS-O.K.	(Amacon - PDI - OK)	Add	NoAppointment
25Aug09	PDI	20	MASTER BEDROOM - - DOORS-adjust door	(Amacon - PDI - OK)	Add	NoAppointment
25Aug09	PDI	21	MASTER BEDROOM - - FLOORING-O.K.	(Amacon - PDI - OK)	Add	NoAppointment

25Aug09	PDI	22	MASTER BEDROOM - CEILING-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	23	MASTER BEDROOM - CLOSET-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	24	MASTER BEDROOM - ELECTRICAL/LIGHTING-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	25	MASTER BEDROOM - WINDOWS-silicone around j-molds both windows	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	26	DEN - WALLS-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	27	DEN - DOORS-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	28	DEN - FLOORING-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	29	DEN - CEILING-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	30	DEN - CLOSET-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	31	DEN - ELECTRICAL/LIGHTING-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	32	DEN - WINDOWS-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	33	MAIN BATHROOM - WALLS-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	34	MAIN BATHROOM - DOORS-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	35	MAIN BATHROOM - TUB-re-due caulking at base of tub	(Amacon Service) (Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	36	MAIN BATHROOM - TOILET-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	37	MAIN BATHROOM - CEILING-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	38	MAIN BATHROOM - SINK-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	39	MAIN BATHROOM - COUNTERTOPS-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	40	MAIN BATHROOM - VANITY CABINETS-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	41	MAIN BATHROOM - FLOORING-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	42	MAIN BATHROOM - ELECTRICAL/LIGHTING-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	43	ENSUITE BATHROOM - WALLS-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	44	ENSUITE BATHROOM - DOORS-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	45	ENSUITE BATHROOM - TUB-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	46	ENSUITE BATHROOM - TOILET-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	47	ENSUITE BATHROOM - SINK-p-trap leaking	(Amacon Service) (Amacon - PDI - OK)	Add	NoAppoint.

25Aug09	PDI	48	ENSUITE BATHROOM - COUNTERTOPS-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	49	ENSUITE BATHROOM - CEILING-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	50	ENSUITE BATHROOM - VANITY CABINETS-drawer missing	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	51	ENSUITE BATHROOM - FLOORING-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	52	ENSUITE BATHROOM - ELECTRICAL/LIGHTING-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	53	KITCHEN - FLOORING-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	54	KITCHEN - CABINETS-chip on left side of upper cabinet left of microwave	(Cartier Kitchens)	Add	NoAppoint.
25Aug09	PDI	55	KITCHEN - COUNTERTOPS-brown mark in countertop left of stove	(Megacity Granite)	Add	NoAppoint.
25Aug09	PDI	56	KITCHEN - SINK-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	57	KITCHEN - APPLIANCE-mark on freezer door	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	58	KITCHEN - ELECTRICAL/LIGHTING-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	59	KITCHEN - CEILING-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	60	KITCHEN - WINDOWS-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	61	KITCHEN - BACKSPLASH-tiles not flush left of stove	(Megacity Tile)	Add	NoAppoint.
25Aug09	PDI	62	KITCHEN - WALLS-O.K.;small wall right of fridge cracked at ceiling	(Amacon Service)	Add	NoAppoint.
25Aug09	PDI	63	KITCHEN - DOORS-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	64	LAUNDRY CLOSET - DOORS-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	65	LAUNDRY CLOSET - WALLS-O.K.	(Amacon - PDI - OK)	Add	NoAppoint.
25Aug09	PDI	66	FOYER / ENTRY - WALLS: 1-re-paint wall right of bed room	(Amacon Service)	Add	NoAppoint.
25Aug09	PDI	67	LIVING/DINING ROOM - FLOORING: 1-scratched boards in front of steps	(Barwood Flooring)	Add	NoAppoint.
25Aug09	PDI	68	LIVING/DINING ROOM - FLOORING: 2-scratched board 13 from kitchen t-mold	(Barwood Flooring)	Add	NoAppoint.
25Aug09	PDI	69	LIVING/DINING ROOM - FLOORING: 3-chip in board 3 boards from outlet on left wall	(Barwood Flooring)	Add	NoAppoint.
25Aug09	PDI	70	LIVING/DINING ROOM - NOTE: clean patio and windows	(Amacon Service)	Add	NoAppoint.
25Aug09	PDI	71	LIVING/DINING ROOM - NOTE: 1-check walls for touchup	(Amacon Service)	Add	NoAppoint.
25Aug09	PDI	72	KITCHEN - CABINETS: 1-chip on shelf lower cabinet left of stove	(Cartier Kitchens)	Add	NoAppoint.
25Aug09	PDI		KITCHEN - CABINETS: 2-cabinets rubbing on	(Cartier)		

Customer Info	Add a Deficiency	Show Missed Promise Dates	Show Outstanding Deficiencies	Show Appointment Checkboxes	Work Order	Forms
11Oct09	30-Day	3	Living Room- Carpentry - Rough- Steps to the balcony need to be painted/ touched up	(Amacon Service)	Add	NoAppointment
11Oct09	30-Day	2	Kitchen- Granite- Brown mark on the countertop left of stove - Megacity granite to investigate and provide a letter of status	(Amacon Service)	NoAppointment	
11Oct09	30-Day	2	Kitchen- Granite- Brown mark on the countertop left of stove - Megacity granite to investigate and provide a letter of status	(Megacity Granite)	Add	NoAppointment
11Oct09	30-Day	1	Kitchen- Cabinets - Kitchen & Bathroom- Chip on left side of upper cabinet of microwave. Entire side panel to be replaced	(Amacon Service)	NoAppointment	
11Oct09	30-Day	1	Kitchen- Cabinets - Kitchen & Bathroom- Chip on left side of upper cabinet of microwave. Entire side panel to be replaced <i>client signed off - Group Close</i>	(Cartier Kitchens)	Add	NoAppointment
10Sept09	Service Request	4	Kitchen- Ceramic Tiles- glue on tiles right of sink side counter	(Amacon Service)	Add	NoAppointment
10Sept09	Service Request	3	Kitchen- Ceramic Tiles- grout in kitchen not even	(Megacity Tile)	Add	NoAppointment
10Sept09	Service Request	2	Living Room- Flooring - Hardwood- defective board 5 boards from kitchen t-mold	(Barwood Flooring)	Add	NoAppointment
10Sept09	Service Request	1	Foyer- General- chips on small wall right of second bedroom	(Amacon Service)	Add	NoAppointment
25Aug09	PDI	79	KITCHEN- - BACKSPLASH: 1-tile not flush at gfi left of stove	(Megacity Tile)	Add	NoAppointment
25Aug09	PDI	78	KITCHEN- - APPLIANCE: 1-glue on oven door	(Amacon Service)	Add	NoAppointment
25Aug09	PDI	77	KITCHEN- - COUNTERTOPS: 1-rough finish on countertop needs cleaning	(Amacon Service)	Add	NoAppointment
25Aug09	PDI	76	KITCHEN- - CABINETS: 5-chip in top of upper cabinet right of sink and second cabinet right of sink	(Cartier Kitchens)	Add	NoAppointment
25Aug09	PDI	75	KITCHEN- - CABINETS: 4-chip in cabinet under sink	(Cartier Kitchens)	Add	NoAppointment
25Aug09	PDI	74	KITCHEN- - CABINETS: 3-adjust doors above microwave	(Cartier Kitchens)	Add	NoAppointment
25Aug09	PDI	73	microve	(Kitchens)	Add	NoAppointment