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**EVE CUSTOMER
CARE**

Fax

To:	Grahme Walsh	From:	ED VALENCIA
Fax:	416-369-9068	Pages:	
Phone:	416-369-9069	Date:	June 1, 2010
Re:	Eve Suite 1608	cc:	
<input type="checkbox"/> Urgent <input type="checkbox"/> For Review <input type="checkbox"/> Please Comment <input type="checkbox"/> Please Reply <input type="checkbox"/> Please Recycle			

● **Comments:**

Hi Grahme,

Please review letter to be sent to Eve suite 1608.

Thank you,

Ed Valencia

Customer Care

* Ok but should have
say it was not by Amate on
been received by Amate on
been received by Amate on
as a courtesy
as a courtesy
* Will be charged?
Please see doc?

A. G. R.

June 1, 2010

Lisa Hall
3515 Kariya Drive, Unit 1608
Mississauga, Ontario
L5B 0C1

Dear Homeowner:

Re: Eve - 3515 Kariya Drive, Unit # 1608

In regards to your Tarton One (1) Year Form, the deficiencies from your list have been grouped into the following categories:

A. ITEMS TO BE RECTIFIED

Arrangements will be made for the items in this category to be repaired.

B. ITEMS TO BE INVESTIGATED

Items in this category require further investigation by an Amacon Customer Care Representative. Once these items have been investigated Amacon will advise if the items will be repaired or if they will not be remedied pursuant to the warranty and the rational for such a decision.

C. ITEMS TO BE REVIEWED ON PRE-DELIVERY INSPECTION

As Amacon is not responsible for regular wear and tear, certain items will only be rectified if they were noted on your original pre-delivery inspection (i.e. scratches, etc.).

D. ITEMS THAT WILL NOT BE RECTIFIED

Certain items will not be rectified because they:

- *are not warrantable*
- *meet or exceed the Industry Standards allowable*
- *were caused by a homeowner's failure to follow maintenance procedures, or to mitigate any damage.*

E. ITEMS TO BE DIRECTED TO THE CONDOMINIUM CORPORATION

Exterior areas, such as your balcony, are considered common property. This means that you have the exclusive right to use this area, but it is still considered to be common property. As common property is the property of all owners at Eve, we must receive requests in this regard from the Condominium Corporation as they act on behalf of all owners. Please be assured that the Condominium Corporation will contact us regarding any necessary items.

*Please note that cracks in drywall will only be repaired if they are due to settlement. Drywall deficiencies to be repaired will be left sanded and ready to paint. Amacon does not repaint.
(Pertain to one year warranty items)

A. Items to be Rectified as courtesy by Amacon

ITEM	LOCATION	DESCRIPTION
1	Kitchen	3 Cupboard doors on fridge side have significant dropped/shifted since adjustment
2	Kitchen	Black sink liner underneath sink falling off
3	Bathroom	Caulking around sink was not properly applied
4	Bathroom	Sink plug not opening/closing
5	Bathroom	Vanity (up-board door not properly hinged causing staining/markings/difficulty
6	Bathroom	Bottom left hand corner finish of vanity peeling away
7	Bathroom	Left Toilet side vanity wall-finish is not consistent with rest of vanity
9	Living Room	Floors in hallway near dishwasher are starting to creek and shift where previous re-leveling occurred
10	Bedroom	Carpet still needs to be replaced as per agreement with Amacon
11	Living Area	Main Entrance door to condo unit-door handle very stiff and does not retract correctly

B. Items to be investigated

ITEM	LOCATION	DESCRIPTION

C. Items to be Reviewed on Pre-Delivery Inspection

D. Items that will not be Rectified

ITEM	LOCATION	DESCRIPTION

E. Items to be Directed to the Condominium Corporation

ITEM	LOCATION	DESCRIPTION
12	Bedroom	Noise transmission between bedroom wall shared with unit 1607 – can clearly hear all conversation and noise at anytime.

Should you have any further questions or concerns please refer to the “Kve” homeowner’s manual that was provided, or contact the undersigned.

Sincerely,

Amacon Construction Ltd.

Customer Care