416-389-9068.

URGENT

Dear property manager,

8606

I would like to formally request that the glass partition separating Suite 3606 with
the adjacent unit be reconstructed to ensure that it is properly secured. The partition
is located on the balcony of our suite and has continuously broken away from its
metal brackets due to the excessive wind experienced on the 36th floor.

This matter was originally brought to the attention of the property maintenance staff
earlier this year and additional clasps were installed in an attempt to secure the
divider. Two months after the installation, the clasps broke once again and the
partition began to swing violently. Another service call was issued and new brackets
were installed, with the same disappointing result. The partition has now been
"serviced" on four separate occasions and the problem still continues to persist.

Our worry is that the glass partition will eventually break completely and cause a lot
of damage if it falls over the balcony. As such, we would like to request that a new
partition be installed with reinforced brackets to ensure that this situation does not
occur again.

eve
upload
to pass

Due to the serious ramifications that may occur as a result of not properly
addressing this issue, your immediate attention would be greatly appreciated. We
would also like to request a meeting with the manager of property maintenance in
order to develop a resolution as soon as possible.

Thank you for your time and please contact me at your earliest convenience at either
of the numbers listed below.

Kind regards.

Mary Rose Capellan and Steven De Luca

Steven De Luca
Office: (416) 542-4388
Office email: steven.deluca@CIBC.com
Mobile: (416) 433-3141
Personal email: stevejdeluca@gmail.com

L.S.C. Railings
(Scheduled for eve -3606
Tuesday, Nov30/2010 - its
perchase request
GW
Nov29/2010

3606
3515-KARIYA DRIVE.

spoke to Steven @
11:35am - Fivos can
go into suite to
investigate - fully
store - completed
divider is about
to fall off.

Rec'D Nov 26/10 From suite#3606
s/s CW