

3525 Kariya Drive
Mississauga, ON L5B 0C2
T. (905) 232-4636
F. (905) 232-4637

CUSTOMER CARE

Fax

To: Grahme Walsh

From: Ed Valencia

Fax: (416) 369-9068

Pages:

Phone: (416) 369-9069

Date: November 11, 2010

Re:

cc:

☐ Urgent ☐ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

● **Comments:**

Please find documents for suite 2301 at Elle.

Thank you,

Ed Valencia

Amazon Customer Care

*UPLOADED TO AWS
E1K -2301*

E1K

TO NOTIFY TARION OF OUTSTANDING WARRANTY ITEMS, COMPLETE AND SUBMIT THIS FORM BEFORE THE END OF THE FIRST 30 DAYS OF POSSESSION OF YOUR HOME.

YOU MAY SUBMIT ONLY ONE 30-DAY FORM.

Submit this Form to the Tarion Customer Centre, located at 5150 Yonge Street, Concourse Level, Toronto, Ontario M2N 6L8, in person, by mail or courier, or by fax to 1-877-664-9710. See your Homeowner Information Package for details about submitting this Form. Send a copy of the completed Form to your Builder and keep a copy for yourself. Please print all information.

Home Identification Information (Refer to your Certificate of Completion and Possession to complete this box.)

2010/09/07 Date of Possession (YYYY/MM/DD)		33372 Vendor/Builder #		1629810 Enrollment #	
Civic Address (address of your home under Warranty): 3525 KARIYA DRIVE Street Number Street Name				Builder Ref # 32628 CE # 154/489	
MISSISSAUGA City/Town		L5B0C2 Postal Code		2301 Condo Suite # (if applicable)	
Contact Information of Homeowner(s): ADIL FAZAL Homeowner's Name				Project/Subdivision Name	
(416) 671 - 4282 Daytime Phone Number		() Homeowner's Name (if applicable)		() Daytime Phone Number	
(416) 671 - 4282 Evening Phone Number		() Evening Phone Number		() Evening Phone Number	
(416) 671 - 4282 Fax Number		() Fax Number		() Fax Number	
adilfazal@rogers.com Email Address		() Email Address		() Email Address	
Check this box if you are not the original registered homeowner.		Check this box if you are not the original registered homeowner.		Check this box if you are not the original registered homeowner.	

Mailing Address for Correspondence to Homeowner (If different from Civic Address above)

3525 KARIYA DRIVE Street Number Street Name		2301 Condo Suite # (if applicable)	
MISSISSAUGA ON City/Town Province		L5B0C2 Postal Code	

A reference to the Pre-Delivery Inspection Form or to other documentation will not be accepted.

List all outstanding items covered by the statutory warranty in the table below. If you require more space, please make copies of this page, number them and attach them to this Statutory Warranty Form.

Caroline
L. F. N. R.
K. S. S.

HP Faral

Homeowner's Signature (if applicable)

Date of Signature (YYYY/MM/DD)

Remember to send a copy of this completed Form to your Builder.

TARN-30DY-04.02

Outstanding items must be specifically listed and described.

A reference to the Pre-Delivery Inspection Form or to other documentation will not be accepted.

Outstanding Items

List all outstanding items covered by the statutory warranty in the table below. If you require more space, please make copies of this page, number them and attach them to this Statutory Warranty Form.

Item #	Room/Location	Description
✓ 1	Foyer/Entry	Touchup of walls & baseboard not done ✓ An
✗ 2	Living/Dining Room	Paint stains not removed (on the floor) ✓ An
✗ 3	Living/Dining room	Touchup of walls near closet not done An
✗ 4	Living/Dining room	Poorly finish of baseboard
* 5	Living/Dining room	Balcony door socket (plastic capsule) not properly installed? An
6	Living/Dining room	Gap in Balcony door - not properly aligned - door is difficult to open and doesn't slide properly - cold air keeps coming in (balcony door is not properly insulated) An
✗ 7	Kitchen	Paint stains have not been removed near the window An
* 8	Balcony	Windows not cleaned - spoils the view of the whole condo - Glue is still present on balcony glass
* 9	Kitchen	Dishwasher door does not close properly Which
✗ 10	Laundry	Laundry closet door has glue on it - there are paint stains on the door handle An
✗ 11	Washroom	Installer's pencil mark line (above the glass) ✓ An
✗ 12	Washroom	Poorly finished inside vanity ? An

The items specified on this Statutory Warranty Form constitute a complete list of all known warranty items which are outstanding and have not been resolved by my Builder to date.

Homeowner's Signature

Homeowner's Signature (if applicable)

2010/09/29
Date of Signature (YYYY/MM/DD)

Remember to send a copy of this completed Form to your Builder.

Please note that you should allow your Builder's representatives or subcontractors access to your home during regular business hours, at a mutually acceptable time arranged in advance, in order to complete the necessary work. Failure to do so may jeopardize your warranty rights.

TARN-30DY-04.02

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Outstanding Items

List all outstanding items covered by the statutory warranty in the table below. If you require more space, please make copies of this page, number them and attach them to this Statutory Warranty Form.

Item #	Room/Location	Description
* 13	Washroom	Poor finishing around tub grouting ANACON
* 14	Washroom	Poor painting/finishing touches behind the door ANACON
* 15	Balcony	Cheap Net Screen* installed - it flies off with the breeze - insects/flies/mosquitoes enter the condo ALAN Windows
* I can't believe that such a Cheap Net Screens was installed by AMALON Builders* ?		
* The net is not even straight *		
* 16	Heater	Heater in the condo is not working P.M.
* 17	Mailbox	Mailbox is still not working P.M.
* 18	Kitchen	Breakfast bar quarterround needs cleaning ANACON
19	Kitchen	Jest on Refrigerator Freezer door P.D.I. ✓
* 20	Kitchen	Poorly finished bulkhead above microwave ANACON
* 21	Kitchen	Marked wall right side of the fridge ANACON
* 22	Den	Touchup work not properly done ANACON
* 23	Foyer/Entry	Wall edges not properly painted ANACON
* 24	Master bedroom	Wall paint is turning black next to the air vents - Paint touchup not properly done ✓ ANACON

The items specified on this Statutory Warranty Form constitute a complete list of all known warranty items which are outstanding and have not been resolved by my Builder to date.

Homeowner's Signature

2010/09/29
Date of Signature (YYYY/MM/DD)

Homeowner's Signature (if applicable)

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TARN-30DY-04.02

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Grahme Walsh

From: Ed Valencia
Sent: Tuesday, November 16, 2010 9:17 AM
To: Grahme Walsh
Subject: RE: Elle - 2301 - Adil Fazal

Grahme,

On October 2, I got a call from Mr. Fazal concerning the temperature in his suite. I brought Matt from Lisi right away around 7:00 AM to look at his concern. He got the balcony door open about 5 inches. Matt told him if you have the balcony door open like that, that brings cold air inside your unit and that prompts for the thermostat to go on constantly, that's why the temperature in the unit is high. He didn't accept that response and complained that he lived in many condos before and never got this problem. So Matt to please the client, decided to do something by changing the thermostat to a new one. After doing so the temperature got better and we recommended to leave it on Auto. The next day he call me around 5 am to tell me that he still have problems with the thermostat in his unit, it's too hot. I called Matt and he decided to call also Paulo from Lisi as well both of them and myself went up to the unit to re-accessed his concern. , they (lisi) decided to open the fan/coil unit to look for any wrong doing inside the unit. After the changed the fuse and the unit worked fine, as per client its good. As a concern he got my cell number to call me so I can be on top of this concern. 3 days later he called me to tell me that the unit is hot again, but this time he does not want the service man, he wants somebody that knows, so I decided to call Lisi Service which they response right away, he told me that not today but tomorrow will be find that was on October 10, which also have an appointment for his 30/day concerns, which Joe and Evana spent all day addressing his concern, he sign off on every items that Joe fixed (copy of the 30/day Faxed to your attention).

On that day Lisi Service fixed his concern and to this day the fan/coil unit is working fine. Please let me know if you have any other questions.

Ed

From: Grahme Walsh
Sent: Tuesday, November 16, 2010 8:28 AM
To: Ed Valencia
Cc: Moe Santos
Subject: Elle - 2301 - Adil Fazal

Ed:

Mr. Fazal had written a letter of complaint regarding his thermostat and the actions taken by the attending contractors and customer care to the Tarion Warranty corporation. Please forward me any related correspondence, work orders and history – so that a letter regarding the complaint can be places on record with Tarion in his file.

Thank you

GRAHME WALSH
CONTRACTS MANAGER, CONSTRUCTION



L I V E W E L L

37, Bay Street, Suite 400,
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