

Eve
PASS / Customer
Service File
310

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October 16th 2009

Dear Property Management,

This letter is to express my frustration, aggravation and annoyance about certain notifications stating people will be entering my unit on a certain day(s) between a certain time(s). In **NO way should PROPERTY MANAGEMENT or anyone else** other than the occupant have the right to grant authorization for entry. I don't care that the letter states the superintendant or anyone else will be escorting these people either.

I am struggling with an illness and I cannot just have anyone coming and going as they please as I am very susceptible to bacteria and infections. I have had to turn away family and friends because of this reason so I'm not sure why you would think it would be ok to 'grant access' to MY unit to just anyone at anytime.

Also in the past these notifications have been sent out and no one even showed up to do the work or inspection specified. Which leads me to believe that: 1) the work is not getting done and 2) my condo fees are not being used accordingly if the work is only partial being done or if being done at all.

In the future, I expect to be notified (in advance) of any work that needs to be done in or around (balconies/terraces) my unit and you will be expected to obtain 'WRITTEN NOTIFICATION' from myself or my fiancé allowing access to do the work specified. Going forward I will also expect to be signing a work form stating that the specified work has been completed. This is a routine process that should have serious consideration for implementation.

I would appreciate your co-operation and understanding in this matter.

Carolyn Sawchuk

Unit# 310

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