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Mike Cornelio + Carlyne Sawchuk

July 11<sup>th</sup>, 2009

Unit # 310

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Regarding: In-suite deficiencies

On the morning of July 11<sup>th</sup> during a thunderstorm the window behind our sofa (facing west) started leaking water. It was constant stream of water that needed to be contained using 2 bath towels. This also soaked part of our sofa and a puddle of water formed on the floor behind our sofa. Also, as a result of previous leakage that must have gone unnoticed our blinds are now stained and one area has even rusted.

Since we have moved in (Feb. 14<sup>th</sup>) these are the following inconveniences we have dealt with:

- No hot water over a period of a couple of weeks
- Toilet problems (fixed by family member)
- Water leaking from bathroom fan as a result of a faulty toilet from floor above us
- Amacon calling to make appointments to enter suite to tend to deficiencies reported on 30 day form and not showing up. This occurred numerous times.

In addition, a family member (who built his own house) visited on the afternoon of July 11<sup>th</sup> and pointed out numerous more deficiencies with the hardwood floors. He pointed out things that the "average-unexperienced" person would not know to look for. He was angered at the workman ship and stated the entire floor should be replaced.

We understand we are residing in a new building and there will be problems. We just wanted to make our frustrations known.

Regards,

Mike and Carlyne